

West Yorkshire Bus Strategy Consultation Survey

18 July – 21 October 2016

In October and November 2015 we invited stakeholders to take part in our phase 1 consultation to help shape the draft *West Yorkshire Bus Strategy*. Phase 1 comprised of an online questionnaire and workshops hosted by WYCA officers, and the feedback and data was independently analysed by AECOM. The phase 1 consultation has helped to refine the vision, objectives and critical success factors; it also developed the policies and the actions, and the draft *West Yorkshire Bus Strategy* overall (for more details see *West Yorkshire Bus Strategy Appendix I 'Response to Phase 1 feedback'*). This phase 2 of the consultation sets out the draft *West Yorkshire Bus Strategy* to gather public comment and opinion on the new vision, objectives, critical success factors, policies and actions. We would like your group or organisation to consider the changes that have been made following phase 1, the opinions of your colleagues/members, and provide us with comments.

This questionnaire is designed for the expression of consolidated opinions of groups and organisations, and should only be completed if you have permission to comment on behalf of your group or organisation. These questions are asking for strategic opinions, but should you or your colleagues wish to express a personal opinion, visit www.yourtravelyoursay.co.uk to take part in the (public) consultation for individuals.

We suggest you print off a PDF of this questionnaire, consider each question as a group, and then submit your organisation's collective response by the online survey. Alternatively you can submit your response to postal address: Freepost CONSULTATION TEAM (WYCA), or email to: yourtravelyoursay@westyorks-ca.gov.uk by 21 October 2016.

Thank you for taking part, your feedback will go a long way towards helping us understand what is important and if we are heading in the right direction to realise our aim and improve the bus system in West Yorkshire. West Yorkshire Combined Authority (WYCA) processes all personal data in accordance with the principles of good information handling contained in the Data Protection Act 1998. We will not sell this information to any other persons or organisations.

The references in this questionnaire are to the full technical Bus Strategy document, which can be accessed from the website www.yourtravelyoursay.co.uk.

1. The bus can play a significant role in delivering economic growth, cleaner and healthier cities and improved quality of life but there are a number of strategic challenges we want the West Yorkshire Bus Strategy to address. **Chapter 2 (2.53-2.55)** concludes with the Strategic Challenges facing the Bus System.

a. Thinking about your group or organisation, how far do you agree or disagree with these Strategic Challenges?

Agree with all	Agree with most	Neither agree nor disagree	Disagree with most	Disagree with all	Don't know
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

b. Please explain your answer:

See attached sheet

2. The Bus Strategy sets out in **Chapter 4 (4.11)** a number of customer focused problems associated with the bus system.

a. Thinking about your group or organisation, how far do you agree or disagree with these customer focused problems?

Agree with all	Agree with most	Neither agree nor disagree	Disagree with most	Disagree with all	Don't know
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

b. Please explain your answer:

See attached sheet

3. The Bus Strategy sets out in **Chapter 5** WYCA's vision (**5.1**), objectives (**5.2**) and critical success factors (**5.3-5.4**) for the Bus System.

a. Thinking about your group or organisation, how far do you agree or disagree with the vision, objectives and critical success factors?

Agree with all	Agree with most	Neither agree nor disagree	Disagree with most	Disagree with all	Don't know
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

b. Please explain your answer:

See attached sheet

4. The Bus Strategy sets out in **Chapter 6 (6.4-6.37)** the detailed policy proposals which WYCA believes will enable the vision and objectives to be realised.

a. Thinking about your group or organisation, how far do you agree or disagree with these policy proposals?

Agree with all	Agree with most	Neither agree nor disagree	Disagree with most	Disagree with all	Don't know
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

b. Please explain your answer:

See attached sheet

5. Do you have any other comments on the West Yorkshire Bus Strategy?

See attached sheet

Part 2 – About your organisation

6.a. How important is the bus system to your organisation? *Please tick one only*

Very important	Important	Neither important nor unimportant	Unimportant	Very unimportant	Don't know
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6.b. Please explain your answer:

See attached sheet

7. Which of the following best describes your organisation? *Please tick one only*

<input type="checkbox"/> Bus/Coach Operator	<input type="checkbox"/> Business Institute/Chamber	<input type="checkbox"/> Education
<input type="checkbox"/> Train Operating Company	<input type="checkbox"/> Financial and Professional Services Sector	<input checked="" type="checkbox"/> Local Authority
<input type="checkbox"/> Taxi/Private Hire Operator	<input type="checkbox"/> Construction/Building Industry	<input type="checkbox"/> Health
<input type="checkbox"/> Community Transport Provider	<input type="checkbox"/> Manufacturing	<input type="checkbox"/> Community Group
<input type="checkbox"/> Transport User Group	<input type="checkbox"/> Retail/Haulage/Logistics/Distribution Sector	<input type="checkbox"/> Charity
<input type="checkbox"/> Emergency Services	<input type="checkbox"/> Other Business (please specify: _____)	<input type="checkbox"/> Other (please specify: _____)

8. Does your organisation have a particular geographic interest? Please tick all that apply

- Bradford Wakefield
- Calderdale All of West Yorkshire
- Kirklees Other, please specify: Harden area
- Leeds _____

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9. Your name: Ken Eastwood**10. Your Organisation: Harden Parish Council****11. Your position in the Organisation: Clerk****12. Address of Organisation: 8 West Drive, Oxenhope, West Yorkshire, BD22 9LJ**

Town: _____ County: _____

13. Postcode:

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14.a. Are you happy for us to contact you regarding the outcome of this consultation and any further Bus Strategy Consultations? Yes No**14.b. If yes, please state your preferred method of contact, and provide appropriate contact details, (these can be generic for your organisation i.e. PO Box, or admin email):** Email: __clerk@hardenparishcouncil.gov.uk _____ (please provide a regularly monitored email address)

Post to address C/O name: _____

Address (line 1): _____

Address (line 2): _____

Town: _____ Postcode: _____